

# Project Profile



## Islington PCT

### AT A GLANCE

**Customer:**  
NHS Islington Primary Care Trust

**Industry:**  
Public Sector

**Project:**  
Pandemic Planning - Logistical Preparation

**Services provided:**  
Supply Chain Planning

- Outcome:**
- Pragmatic strategies developed to meet the unique logistical problems created by the swine flu pandemic.
  - Reduced costs of implementing logistics plans.



The arrival and subsequent spread of swine flu throughout the U.K. has led to a successful working partnership between a Primary Care Trust and one of the UK's leading supply chain consultancies.

The Logistics Business is a specialist consultancy, which usually works with 'blue-chip' companies in the retail and fast moving consumer goods sectors. Companies in these sectors recognise the commercial advantages of efficient supply chain processes and hence ensure that they make use of the best possible advice. This expertise recently proved transferable to the health care sector when Islington PCT appointed The Logistics Business to develop the logistics planning tools and processes for the distribution of anti-viral drugs and personal protective equipment (PPE) to the anti-viral collection points, social care providers and even local prisons.

Through meetings with the PCT staff and a review of the existing emergency plans, consultants from The Logistics Business documented the process flows and quickly identified the critical requirements. Subsequent information gathering and analysis led to the identification of ideal stock-holding quantities, the

storage areas required, and the replenishment frequencies that would support the anticipated demand. The analysis also assisted in planning the order-processing requirements together with implications for both transport and access to buildings. Capturing this information enabled the team to highlight potential logistics problems within the existing emergency plans and recommend solutions for dealing with the anticipated rapid increase in demand. As a further benefit, The Logistics Business also helped to set up simple stock-control processes to enable the PCT to maintain accurate stock records and identify ideal re-order quantities.

According to Martin Machray, Head of Communications and Engagement at Islington, "The work of The Logistics Business was first class; they quickly understood what was required and helped our team put plans in place that we simply did not have the experience to do ourselves in such a short time scale. I would certainly recommend The Logistics Business to other NHS organisations dealing with flu-pandemic logistics problems."



THE LOGISTICS BUSINESS Ltd  
Old Court House  
The Crescent  
Bromsgrove  
B60 2DF  
UK  
Tel: +44(0)1527 889060  
Fax: +44(0) 1527 559192  
Email: [info@logistics.co.uk](mailto:info@logistics.co.uk)  
Web: [www.logistics.co.uk](http://www.logistics.co.uk)